

1. We are writing to you regarding the application of *Removal of Condition 8* by the *Cocktail Embassy*, Crystal Palace SE19 1SB.

As residents of a flat [REDACTED] to the Cocktail Embassy, we would like to express our concerns of how the noise is going to cause a loud disturbance for not only us but for all residents in the surrounding buildings. The seating area proposed by the Cocktail Embassy will be contained amongst the small triangle behind our premises, and we can assure you from experience that any noise created in this area reverberates around the buildings causing all to hear. Living on the [REDACTED] and in the [REDACTED] of the building we sleep with our windows wide open as it is extremely hot, particularly in the summer. Any music, shouting or drunken conversations can be heard and will travel directly up and through our bedroom (which faces over the back of the property overlooking this triangular area) window - even with the windows shut you can still hear noise; we have experienced this directly when any neighbours or residents opposite have had garden parties or barbecues.

We fully appreciate that Covid-19 has impacted many businesses (our own employers' being directly affected) and subsequently businesses are taking it into their hands to be as enterprising as they can be to push business, however I worry that this patio, as minor as it may seem to them, will clearly impact the lives and mental well-being of us - the residents living in the surrounding area. Sleep deprivation can not only drain your mental abilities but can cause damaging health issues such as poor weakened immunity, high blood pressure, risk of heart disease and memory and concentration issues, as well as much more.

Unfortunately the Cocktail Embassy (which is open until 3am) is surrounded by many residential flats and sadly they are going to have to appreciate that residents, including children (our own neighbours [REDACTED] having just had a newborn baby) are going to be hugely impacted by disturbances caused by adding this seating area and we should not have to put up with it. We already experience loud shouting, swearing and our doorbell being rung in the middle of the night "for a laugh", by the customers of the Cocktail Embassy entering the bar, we do not need further disturbances at the back too.

Thank you for your time and understanding.

2. We are writing in response to the recent application for removal of condition 8 from TOD Cocktail Embassy Limited premise license.

We believe this change, which is seeking to install a seating area and permit patrons of this night club to frequent this space till 3AM, will be in direct violation regarding the prevention of public nuisance. As it stands, the club already has an indoor amplified sound system in their basement club which can be heard from our [REDACTED] floor flat in the building [REDACTED] 'till their closing hours, contrary to what has been declared on their application. Our neighbours who live above have also shared their grievances regarding this matter.

Currently, the numbers of patrons often congregate at street level below our flat, often leaving remnants of their evening (bottles, broken glass, cigarettes etc) on our very doorstep. Currently, with our bedroom being at the [REDACTED] of the building, we can escape the noise of patrons (not the soundsystem unfortunately) in the evenings.

However, if patrons are going to be frequenting the quiet closed off garden space which is either overlooked or shared by the residents of the neighbouring buildings, I can only assume this noise will be amplified to intolerable levels. On quiet evenings, we can hear the polite conversations and chuckles of our neighbours in their garden 4 doors down, as such, having a night club operate [REDACTED] our bedroom window till 3AM does not seem appropriate by any means.

We have only received notice of this application from an equally concerned neighbour, as no effort seemed to have been made to notify the freeholders of the surrounding buildings nor community of their plans. I write this with much concern for the wellbeing of the many who are currently restricted to working from home, at difficult and varied hours, as well as those who may be struggling, even more so now, with their own access to adequate rest and mental health care. I hope these concerns are considered when reviewing this application.

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3. To whom it may concern

I am a local resident

in upper Norwood I most strongly protest against this bar having licence 8 removed so they can open till 3 am

I am one of several residents that object to this inconsiderate move

it should not be allowed i like other

local residents recived a notice of this through my door it will encourage anti social behaviour in my area the council

doesn't have to clear up the sick on our

doorstep step or the urine when people use your front garden as a toilet.

it will stop people getting there sleep

because of mouthy pissed people shouting at an unacceptable hour in the morning

causing anti social behaviour also The cocktail bar has been insensitive in doing this by not consulting local residents we already

have enough bars up here croydon council has also been insensitive to local residents

living near the bar.

I strongly object to the cocktail bar

being allowed to do this it is insensitive especially during a coronavirus pandemic it will be a breeding ground for the virus

My area is in tier 2 restrictions

croydon council would be very wrong

to remove licence 8 while this pandemic is still in circulation

A very angry resident one of many

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4. I'm a resident in St Aubyns Rd upon reading there request I wish to oppose it on The prevention of public nuisance, there rear patio backs on to a triangle of gardens and our bedrooms are there the triangle of

gardens is a sound trap so to have people out there till 3 in the morning drinking talking arguing, I work for [REDACTED] and have to get up at 05.00 hrs when on duty if there out there till 3 in the morning I will be unfit for duty. The noise level is intensified in the area there patio is. Please don't agree this request cause it will cause a lot of stress for us residents in the area, why do they need to be open till 3 in the morning surely being open from 17.00 till 01.00 hrs is sufficient pubs are only open till 23.00 hrs so they are open longer now they want to go even further how is that going to enhance the area

I give my consent for my details to be given to them the section they are asking to be removed the out door patio is the concern to us it backs on to a triangle of residents properties where our bedrooms are and they are also asking for extended opening times on Friday and Saturdays till 03.00 hrs which is totally unacceptable to the residents which this Will affect. Croydon noise team will be contacted on a regular basis if this impedes on my sleep for my work

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5. I wish to register my objection to the license application for TOD Cocktail Embassy Ltd for premises 76 Westow Hill, Upper Norwood, SE19 1SB. The application is to create a patio seating area at the rear of the premises. I live at [REDACTED] and the premises directly back on to the rear of my flat.

I object to it on the following grounds: Public Nuisance

The proposed patio area is surrounded by residential flats which overlook the patio. The noise from loud conversations with people drinking alcohol until 3am at weekends (and 1am during the week) would be a direct disturbance to those residences, significantly interfering with our right to enjoy our home.

It will also compromise the residents ability to get a good nights sleep, which will have a major impact our health and mental well-being.

Whilst the application claims the noise will be mitigated by a roof, keeping the external doors closed and not playing music outside there is no guarantee that will keep the noise to permissible levels. My previous experience living near and attending such venues is that the noise from conversations alone can reach 60 - 80 decibels significantly greater than the 10DbA above the underlying level of noise allowed under existing regulations

The excessive noise will be happening in night hours (11pm to 7am) for sustained periods of time - it is highly likely that the noise from the patio will breach existing regulations, which if the application goes ahead, would mean we expect to have to regularly contact environmental health to complain.

It will mean a loss of privacy for the surrounding flats as it's possible to see directly into flats and gardens from the patio area.

If this application is accepted it would also set a precedent - currently no other commercial premises that back on to this residential area of the triangle give public access to the rear of the premises, but if this application is accepted then it will be

hard to refuse other premises the same licensing terms, making the noise problem significantly worse.